

# Privacy Policy for Lorrel Elian

Revised August 27 2018

## Privacy Policy

I, Lorrel Elian.com am committed to protecting and respecting your privacy.

This policy (together with our Terms of Use) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By using a log-in for or visiting the [www.lorrel.com](http://www.lorrel.com) Website & Rolling with Lorrel.com you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the "Act"), the data controller is Lorrel Elian Box 112 Delsilse Sk Canada S0L 0P0

### Information We May Collect From You

We may collect and process the following data about you:

Information you give us. You may give us information about you by taking actions or filling in forms on our Website or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our Website, subscribe to our service, place an order on our Website, participate in discussion boards or other social media functions on our Website, take tests or quizzes on the Website, access articles and other resources. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information.

Information we collect about you. With regard to each of your visits to our Website, we may automatically collect the following information:

Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.

Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our Website (including date and time); products or services you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), methods used to browse away from the page, and any phone number used to call our customer service number.

### Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

### Uses Made of the Information

We use information held about you in the following ways:

- To carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us.
- To provide you with information about other products and services we offer that are similar to those that you have already purchased or enquired about, or that you may be interested in.
- If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services similar to those which were the subject of a previous sale or negotiations of a sale to you. If you are a new customer, we will contact you by electronic means only if you have consented to this. If you do not want us to use your data in this way, please notify us by e-mail or post.

To notify you about changes to our service.

To ensure that content from our site is presented in the most effective manner for you and for your computer.

Information we collect about you. We will use this information:

To administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.

To improve our site to ensure that content is presented in the most effective manner for you and for your computer.

To allow you to participate in interactive features of our service, when you choose to do so.

As part of our efforts to keep our site safe and secure.

To measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you.

To make suggestions and recommendations to you and other users of our site about products or services that may interest you or them.

### Disclosure of Your Information

The data you enter is needed to provide a good service to you on the Mind Tools website. We will treat your information with complete respect and will not disclose it to any third party, other than to parties such as credit card processors involved directly in providing a high quality service to you. We use a third party supplier, Stripe.com & WePay.com You can read their privacy policy here.

If Mind Tools Ltd or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or to protect the rights, property, or safety of Mind Tools Ltd, our customers, or others.

### Where We Store Your Personal Data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who process payment details and who provide support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our secure servers. Any payment transactions will be third party encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

#### Your Rights

You have the right to ask us not to process your personal data for marketing purposes. You can also exercise the right at any time by contacting us at [lorrel@lorrelelian.com](mailto:lorrel@lorrelelian.com).

Our site may, from time to time, contain links to and from other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

#### Access to Information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of \$20 to meet our costs in providing you with details of the information we hold about you.

#### Changes to Our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

#### Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to Lorrel Elian [lorrel@lorrelelian.com](mailto:lorrel@lorrelelian.com) Box 112 Delisle, Sk Canada S0L 0P0  
1-306-292-6536 (Due to time zone differences, it may take up to 24 hours for us to respond to you).